



## Quick Member Verification

QuickMemberVerification.dnax  
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**Overview:**

The Quick Member Verification Slideout provides out-of-wallet information relevant to the active person in Relationship Profile.

**Key Benefits:**

Quick Member Verification allows contact center employees to quickly and efficiently validate members over the phone via out-of-wallet questions and answers. Employees were previously required to navigate through a multitude of screens to retrieve the same information.

It provides data such as:

- ID Question Answer (Mother's Maiden Name Field)
- Latest Auto Loan Information
- Latest Mortgage Loan Information
- Transaction Information
- Safe Deposit Box Location/Number

Quick Member Verification optionally provides remote ACH Financial Institution Names for Latest Auto and Mortgage loans.

**Processing:**

The Quick Member Verification Slideout is located on the Relationship Profile screen. It performs a lookup based on the relevant Person Number and subsequently displays the data in a table.

The Fedline Directory File Loader requires a Fedline Directory file (fpddir.txt). The Financial Institution must have access to Fedline to obtain this file.

**Screens:**

Quick Member Verification is accessed via Relationship Profile.

The Fedline Directory File Loader screen is accessed via the Batch module.

**Navigation:**

Relationships > Quick Inquiries > Relationship Profile > Quick Member Verification  
Batch > Load and Manage Files > Load Fedline Directory File

**Screen Appearance:**

Owned Accounts		
Owner	Question	Answer
Luke Sample	ID Question	
Luke Sample	Latest Auto Loan Model	
Luke Sample	Latest ATM Usage	
Luke Sample	Latest External Deposit	
Luke Sample	Latest External Withdrawal	
Luke Sample	Latest In-branch Transaction	
Luke Sample	Latest Point of Sale Transaction	

  

Related Accounts		
Related Owner	Question	Answer
Jim Sample	Latest ATM Usage	
Jim Sample	Latest External Deposit	
Jim Sample	Latest External Deposit	
Jim Sample	Latest Point of Sale Transaction	
Darth Sample	Latest Auto Loan Model	

**File Loader**

**Fedline Directory File Loader**

File:

Close
  Clear
  Review

**Field Listing (Owned and Related Accounts):**

Field	Description
Owner	Account Owner (Active Person in Relationship Profile by default)
Question	Out-of-wallet question
Answer	Answer to question

**Owned Accounts Grid:**

Note: Transaction history is limited to 60 days for performance/relevance concerns.

- ID Question
  - Based on “CustKeyword” column in Persview view.
  - Answer Format: String (ID Question Answer)
- Custom Person Userfield Values
  - Shows person userfield values based on userfield codes specified in the QMVP variable.
  - Question Format: Userfield code description
  - Answer Format: Userfield value
- Latest Auto Loan Model based on collateral
  - Based on Model in Prop table for the corresponding non-closed Auto Loan.
  - Auto Loan is defined specifically as “CNS” major with NCUA Category Codes of NEWV or USDV with status of “ACT”, “NPFM”, or “CO”
  - Answer Format: Account Number + Prop Make + Prop Model
- Latest Auto Loan Dealership
  - Based on account role code specified in QMVD variable
  - Auto Loan is defined specifically as “CNS” major with NCUA Category Codes of NEWV or USDV with status of “ACT”, “NPFM”, or “CO”
  - Answer Format: Account Number + Dealership Name
- Latest Auto Loan ACH Institution
  - Based on Routing Number in the AcctSubAcctAllotAch table for corresponding “XWTH” allotment.
  - Routing number is matched to FI name stored in the OSIEXTN.QMV\_FEDLINEROUTINGDIR table
  - Auto Loan is defined specifically as “CNS” major with NCUA Category Codes of NEWV or USDV with status of “ACT”, “NPFM”, or “CO”
  - Answer Format: String (FI Name)
- Latest Mortgage Loan ACH Institution
  - Based on Routing Number in the AcctSubAcctAllotAch table for corresponding “XWTH” allotment.
  - Routing number is matched to FI name stored in the OSIEXTN.QMV\_FEDLINEROUTINGDIR table
  - MTG Loan is defined specifically as “MTG” major with status of “ACT”, “NPFM”, or “CO”
  - Answer Format: String (FI Name)

**Owned Accounts Grid (cont.):**

- Safe Deposit Box Location/Number
  - Based on “SDB” minor type with “ACT” status.
  - Answer Format: Branch Name + Account Number + SDB Box Name
- Latest In-branch Transaction
  - Based on latest Transaction with “ONLI” RtxnSourceCd.
  - Answer Format: Branch + Account Number + Tran Amt + Rtxn Type Desc + Activity Date
- Latest Point-of-Sale Transaction
  - Based on latest Transaction with “PETH” RtxnTypCd.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest External Deposit Transaction
  - Based on latest Transaction with “XDEP” RtxnTypCd.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest External Withdrawal Transaction
  - Based on latest Transaction with “XWTH” RtxnTypCd.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest ATM Usage
  - Based on latest Transaction with “DWTH” RtxnTypCd.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest Shared Branch Deposit
  - Based on latest Transaction matching RtxnSourceCd in QMSB variable and RtxnTypcd in QMSD. Uses “FSC” for the RtxnSourceCd and “DEP” for the RtxnTypCd if those variables are not set.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest Shared Branch Withdrawal
  - Based on latest Transaction matching RtxnSourceCd in QMSB variable and RtxnTypcd in QMSW. Uses “FSC” for the RtxnSourceCd and “WTH” for the RtxnTypCd if those variables are not set.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date

**Related Accounts Grid:**

Note: Transaction history is limited to 60 days for performance/relevance concerns. Related Accounts are determined by presence of "OWN" or "SIGN" account role codes.

- Latest Auto Loan Model based on collateral
  - Based on Model in Prop table for the corresponding non-closed Auto Loan.
  - Auto Loan is defined specifically as "CNS" major with NCUA Category Codes of NEWV or USDV with status of "ACT", "NPFM", or "CO"
  - Answer Format: Account Number + Prop Make + Prop Model
- Latest Auto Loan Dealership
  - Based on account role code specified in QMVD variable
  - Auto Loan is defined specifically as "CNS" major with NCUA Category Codes of NEWV or USDV with status of "ACT", "NPFM", or "CO"
  - Answer Format: Account Number + Dealership Name
- Latest Auto Loan ACH Institution
  - Based on Routing Number in the AcctSubAcctAllotAch table for corresponding "XWTH" allotment.
  - Routing number is matched to FI name stored in the OSIEXTN.QMV\_FEDLINEROUTINGDIR table
  - Auto Loan is defined specifically as "CNS" major with NCUA Category Codes of NEWV or USDV with status of "ACT", "NPFM", or "CO"
  - Answer Format: String (FI Name)
- Latest Mortgage Loan ACH Institution
  - Based on Routing Number in the AcctSubAcctAllotAch table for corresponding "XWTH" allotment.
  - Routing number is matched to FI name stored in the OSIEXTN.QMV\_FEDLINEROUTINGDIR table
  - MTG Loan is defined specifically as "MTG" major with status of "ACT", "NPFM", or "CO"
  - Answer Format: String (FI Name)
- Safe Deposit Box Location/Number
  - Based on "SDB" minor type with "ACT" status.
  - Answer Format: Branch Name + Account Number + SDB Box Name
- Latest In-branch Transaction
  - Based on latest Transaction with "ONLI" RtxnSourceCd.
  - Answer Format: Branch + Account Number + Tran Amt + Rtxn Type Desc + Activity Date

**Related Accounts Grid (cont.):**

- Latest Point-of-Sale Transaction
  - Based on latest Transaction with “PWTH” RtxnTypCd.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest External Deposit Transaction
  - Based on latest Transaction with “XDEP” RtxnTypCd.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest External Withdrawal Transaction
  - Based on latest Transaction with “XWTH” RtxnTypCd.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest ATM Usage
  - Based on latest Transaction with “DWTH” RtxnTypCd.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest Shared Branch Deposit
  - Based on latest Transaction matching RtxnSourceCd in QMSB variable and RtxnTypcd in QMSD. Uses “FSC” for the RtxnSourceCd and “DEP” for the RtxnTypCd if those variables are not set.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date
- Latest Shared Branch Withdrawal
  - Based on latest Transaction matching RtxnSourceCd in QMSB variable and RtxnTypcd in QMSW. Uses “FSC” for the RtxnSourceCd and “WTH” for the RtxnTypCd if those variables are not set.
  - Answer Format: Account Number + Tran Amt + External Desc + Activity Date

**Additional Requirements:**

- Fiserv DNA 4.4 or higher
- .NET Framework 4.5.2
- In order to display ACH related information, the Fedline Directory file (fpddir.txt) must be loaded into the OSIEXTN.QMV\_FEDLINEROUTINGDIR table via the Fedline Directory File Loader form within the Batch module.

**Fedline Directory File Format**

Field	Length	Columns
Routing Number	9	1-9
Telegraphic Name	18	10-27
Customer Name	36	28-63
State or Territory Abbreviation	2	64-65
City	25	66-90
Funds Transfer Status:	1	91



Y – Eligible N – Ineligible		
Funds Settlement-Only Status: S – Settlement Only	1	92
Book-Entry Securities Transfer Status: Y – Eligible N - Ineligible	1	93
Date of Last Revision: YYYYMMDD or blank	8	94-101

**Configuration Checklist:**

## Authorizations:

The primary Quick Member Verification slideout requires the Relationship Profile authorization item (RS).

The Fedline Directory Loader screen requires the File Loader authorization item (FLOD).

## Variables:

The Quick Member Verification app establishes new CalcTyp and CalcCat codes.

CalcTyp	Code	Description
Quick Member Verification	QMVA	CalcTypCd for Quick Member Verification variables.

CalcCat	Code	Description
QMV Processing	QMVC	CalcCatCd for Quick Member Verification variables.

Variable Name	Code	Description	Required	Default Value
QMV Dealer Code	QMVD	Appropriate acctrolecd value for “Dealer” relationships on accounts. Entities with this acctrolecd value will be populated from the acctactroleorg table.	Y	DEAL
QMV Use Auto Description	QMPD	Toggles “Latest Auto Loan Model” display. Setting this variable to “Y” uses the Property Description column. Setting it to “N” combines the Make and Model	Y	N

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		columns from the Property table. "N" mirrors the existing behavior in earlier versions of the app.		
QMV SB TXN Source	QMSB	Determines (if set) the RtxnSourceCd used in the Shared Branch Deposit and Withdrawal procedures. Note: The list of available RTXN Source Codes is generated at installation. It will default to ACH (assuming it's available).	Y	ACH
QMV SB Withdrawal TXN Type	QMSW	Determines (if set) the RtxnTypCd used in the Shared Branch Withdrawal procedures	N	WTH
QMV SB Deposit TXN Type	QMSD	Determines (if set) the RtxnTypCd used in the Shared Branch Deposit procedures	N	DEP
QMV Custom Person Fields	QMVP	Pipe-delimited list of Person Userfield Codes. Each code is displayed as a line item in the "Owned Accounts" grid.	Y	IDNO

Oracle Packages:

OSIEXTN.PACK\_QUICKMEMBERVERIFICATION

Oracle Tables:

OSIEXTN.QMV\_FEDLINEROUTINGDIR

**Revisions**

Date	App Version #	Change
06/2020	1.1.0.0	Added additional fields/variables for Shared Branch related information. Added FI-defined list of Person Userfields to display in the Owned Accounts grid. Added option to display Collateral Description instead of Make/Model in the Latest Auto Loan Model field. Corrected issue with slideout not refreshing properly if pinned. File loading (Fedline file) now generates expected activity in the database.
02/2020	1.0.1.0	Fixes for Auto Dealer variable issue and ACH queries. Added SDB information for related accounts.
12/2019	1.0.0.49	Initial release.